



COVID-19 Preparedness Planning:

Visitation Policy

Our LCB visitation protocol has changed in accordance with state mandates. We take containment very seriously and are dedicated to keeping all of our residents safe.

- Families
 - Only essential visitors (family, domestic partner or another person designated by the resident) will be allowed to visit a resident, and only in the case that an MD or Advanced Nurse Practitioner has determined that resident to be at the end stage of life, with death being imminent.
 - Visitation of such residents will be limited to one visitor, per resident per day.
 - We cannot have any residents leaving the campus unless its medically essential to do so. Such residents may return to the community directly (with no stop-offs) and will be readmitted after having their temperature taken and undergoing screening questions.
 - If a resident does insist on leaving for non-medically-essential reasons, we will require a 14 day quarantine at home with family or at local hotel before returning, and they may be required to obtain a physician's letter stating they are virus-free before returning.
 - Please curtail non-essential goods and packages drop-offs. We have developed a new policy which you can find on the COVID-19 page of the community website.
 - Social distancing must be practiced by all.
 - Residents returning to the community following a hospital stay must present a note from their physician stating they are virus-free and have a completed assessment done and reviewed by 2 nurses.
 - Our communities will be equipped with additional iPads that will be readily available for skype or other types of remote communication. We strongly recommend the use of technology to communicate with your loved ones for the time being.

- All Visits (including family)
 - We will cease all tours of prospects effective immediately. All of our communities can be toured “virtually” on community websites.
 - Prospects that move in will be required to furnish a note from their physician stating that they’re virus-free. No one who has been exposed to COVID-19 will be admitted until they pass a 14-day quarantine period and receive full, written medical clearance.
 - No vendors will be allowed in our building unless it’s essential. All non-essential capital improvement work and other vendor business will be delayed until further notice.
 - We have cancelled all meetings of outside groups and individuals (support groups, clergy, town officials, etc.) that use the community to host gatherings until further notice.
 - Our receptionist will be screening everyone who enters the building and taking the temperature of all essential visitors, associates, family members and residents daily. We will log the temperatures at the front desk. If any visitor’s temperature is over 100.3%, they will not be allowed in our building.
 - We will also require all visitors to have their wash their hands and/or utilize available hand sanitizer whenever they enter or exit the community.
 - We have mandated that all visitors enter the community through the main entranceway only. We will lock the other entrance points in our community (though they can be used for emergency exit).
 - If someone has traveled abroad or living with someone that has traveled abroad in the last 14 days, they are prohibited from entering our community. If someone has been diagnosed with COVID-19, or possibly exposed to another who has been exposed, they are prohibited from entering our community.
 - We are limiting LCB corporate, regional and field-based personnel community visits.
 - All guest meals and tour meals are discontinued until further notice